

From prescription to your doorstep: what happens in between

Now that you've been prescribed EPIDIOLEX, you're probably eager to get started. Here's what comes next.

1



Your doctor and staff will submit your prescription. It will be sent to the specialty pharmacy that works with your insurance to confirm coverage.

2



You will probably get a call from the pharmacy (look out for a 1-800 number or local number).

You may not recognize the phone number, but it's important to answer the phone when the pharmacy calls to avoid delays with your EPIDIOLEX shipment.

Be sure to have your insurance and prescription information handy when the pharmacy calls.

You can also talk to your specialty pharmacy about the best way to communicate (phone, email, or text).

3



Once your insurance coverage is confirmed, the prescription will be filled and the medicine will be shipped directly to your house. The aim is to get your prescription filled and delivered to you as quickly as possible, but this may take some time.

EPIDIOLEX is shipped free directly to your home.

Certain specialty pharmacies can ship your medicine to a local store for pickup. Talk to your specialty pharmacy to find out more.



If your doctor changes your dose of EPIDIOLEX, the new prescription should be shared with your specialty pharmacy as soon as possible. This may also require a re-authorization with your insurance company. Even if your dose does not change, authorizations from your insurance company (referred to as a "prior authorization") may have an end date, so check with your pharmacy on when and if it needs to be renewed.



Fill it fast

Most people receive their first bottle of EPIDIOLEX less than 10 days after their doctor prescribes it.



EPIDIOLEX® Copay Savings Program

It's simple to save. Ask your specialty pharmacy about your eligibility* for copay savings when they contact you.

*Eligibility criteria and terms and conditions apply.
Learn more at [EPIDIOLEX.com/copay](https://www.epidiox.com/copay)



Scan for more information on getting started.

If you have questions about your medicine, call Jazz Pharmaceuticals at 1-833-424-6724 or visit [EPIDIOLEX.com](https://www.epidiox.com)

We aim to be available to support you on this journey. For questions about **Epidiolex Engage™** support services, please call 1-833-426-4243. Customer service associates are available Monday through Friday, 8:00 AM – 8:00 PM ET (excluding holidays).